



City of Perth

Homeless Services

in the Inner City



Acknowledgement of country

The City of Perth acknowledges the Whadjuk Nyoongar people as the Traditional Owners of the lands and waters where Perth city is situated today, and pays respects to Elders past and present.

A guide to assisting those experiencing homelessness within the City of Perth.

West Australians who are at risk of, or are experiencing homelessness, are some of the most vulnerable in the community and require support from a range of flexible and responsive services to end their homelessness journey.

This guide will help to ensure people who are experiencing homelessness, or at risk of experiencing homelessness, are treated respectfully and appropriately, and are able to request and receive the services they require.

Underlying principles of this guide

- People experiencing homelessness have the same entitlement as any member of the public to:
 - be in public places but at the same time respecting the right of local communities to live in a safe and peaceful environment; and
 - participate in public activities or events.
- People experiencing homelessness have diverse backgrounds and needs, these should be considered in any response:
 - Cultural sensitivity and respect should be applied when engaging with Aboriginal people experiencing homelessness and those from different cultural, linguistic or religious backgrounds.

- Many people experiencing homelessness have complex needs such as mental health and/or drug and alcohol issues, or cognitive impairment.
 - People experiencing homelessness may also have experienced traumatic life events that affect their needs.
- This guide does not override existing laws, statutory requirements or regulations. It does not reduce the powers of organisations or their authority to enforce specific laws and regulations.
 - People experiencing homelessness have the same access to right of reply and appeals/complaints mechanisms as all members of the public.

A response or intervention is appropriate if:

- the person requests assistance, or the person is distressed or in need of assistance;
- the person's behaviour is threatening the safety of the individual or the safety of people around them;
- the person's behaviour has resulted in damage to property or the environment such as an accumulation of litter or items scattered in the area;
- the person is sheltering in circumstances that places their own or others health and safety at risk (for example, staying in derelict buildings and high risk areas without the consent of the owner, also known as squatting);
- the person is an unaccompanied child who appears to be under the age of 15. In the first instance, contact should be attempted with parent/s or guardian, or Department of Communities – Child Protection and Family Support (9214 2444) during office hours or the Crisis Care Unit (9223 1111) after hours; or
- the person is a young person who appears to be 16 to 17 years old who may be at risk of harm.

First response for rough sleepers

People who are homeless or at risk of being homeless, are encouraged to visit the day centres located in the inner city which provide support for homelessness (please see page 8).

The State Government through the Department of Communities has established the Street to Home Program to provide outreach assistance for people who are rough sleeping. These services are:

Ruah Street to Home Team

9485 3939

Uniting WA Homeless Response Line

0408 987 607

Crossroads Assertive Outreach Team

0478 398 760

Homeless Services Legend

- | | |
|--|--|
| 1 Crisis Assistance | 10 Case Management |
| 2 Medical & Health Assistance | 11 Care Package |
| 3 Outreach & Referral Pathways | 12 Laundry/Shower |
| 4 Counselling | 13 Employment |
| 5 Accommodation Assistance | 14 Legal Aid |
| 6 Aboriginal Services | 15 Documentation/ Identification Support |
| 7 Food Assistance | 16 Phone Charging Port |
| 8 Advocacy | 17 Recreation |
| 9 Drug & Alcohol Assistance | 18 Social Outreach |
| | 19 Clothing Support |

Emergency Assistance Contact Numbers for People Experiencing or at Risk of Experiencing Homelessness

Homeless Advisory Service	1800 000 599 24/7 1 2 5
Department of Communities	
Crisis Care	9223 1111 1800 199 008 24/7 1
Department of Communities	
Entrypoint	1800 124 684 6496 0001 Mon to Fri 9am–7pm Sat 9am–5pm 1 2 5
Centrecare Inc.	
Mental Health Emergency Response Line	1300 555 788 9224 8888 24/7 1 2
Lifeline WA	13 11 14 9261 4444 24/7 4
Ambulance Fire and Police	000 24/7 1 2 (24/7 emergency)
Emergency Relay Calls	106 1 2 (TTY for hearing/ speech impaired)
City of Perth Surveillance Centre Emergency	9461 6666 24/7 1 2

Additional Support Numbers

Health Direct	1800 022 222 24/7 2
National Relay Service	1800 555 660 24/7 2
Police Attendance (24/7 non-emergency)	131 444
Perth Police Station	9422 7111 24/7
City of Perth Surveillance Centre	9461 6611 24/7

Outreach Services & Referral Pathways

Street to Home Uniting WA	9220 1200 0408 987 607 Roving Services: Mon to Fri 6.30am–7.30pm Sat 6.30am–11.30am & 2.30pm–7.30pm 3
-------------------------------------	--

Nyoongar Outreach Services (Youthbeat Program)	9228 4211 Day outreach Mon to Fri 11am–7pm Night outreach Fri and Sat 8pm–4am Administration Mon to Fri 9am–5pm 3
--	--

Street Chaplains	0429 957 239 Roving Services: Tue 5.30pm–7.30pm Fri 10am–3pm Fri and Sat 11pm–4am 18
-------------------------	---

Street to Home Ruah Community Services	13 78 24 Mon to Fri 8.30am–4.30pm 3 4 10
--	--

Street Outreach Service The Salvation Army	0427 997 208 Roving services: Fri, Sat & Sun 7pm–12am 3 7
--	--

Crossroads St Patrick's Community Support Centre	0478 398 760 Mon to Fri 8am–4pm Outreach Services: Tue & Thu 9am–2pm 3 4 10
--	---

Street Connect Anglicare WA	0418 942 475 Office Hours: Mon to Fri 9am–4pm Street Connect Outreach: 11am–3pm Yagan Square Outreach with Street to Home: Tue 8am–11am 1 2 3 4 5 7 9 10 15 16
---------------------------------------	---

Walk-the-Beat Dream Centre	0406 427 668 Roving services: First and third Saturday of every month 8am–12pm 3 5 7 11
--------------------------------------	--

Magenta Sex Worker Project	9328 1387 Mon to Fri 9.30am–5pm 3 4 9
-----------------------------------	---

Day Centres

The Ruah Centre

Ruah Community Services
Refer to map No. 2

13 78 24
33 Shenton Street,
Northbridge
Mon to Fri 8.30am–2pm
[1](#) [2](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#) [13](#) [16](#)

Tranby Centre

Uniting WA
Refer to map No. 3

9220 1288
Unit 6/5 Aberdeen Street,
East Perth
Mon to Fri 7am–2.30pm
Sat 7am–12pm
Sun 12pm–5pm
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [12](#) [13](#) [16](#) [19](#)

Hope Inc.

Metro Church
Refer to map No. 4

9427 5013 or 0480 109 016
142–146 Beaufort Street,
Northbridge
Tue & Fri 10am–3pm
[7](#)

Doorways

The Salvation Army
Refer to map No. 5

9260 9599
333 William Street,
Northbridge
Mon to Thu 8.30am–3.30pm
Fri 9am–3pm
[7](#) [10](#) [11](#) [18](#) [19](#)

Day Centres Outside of the Inner City

Base Camp

Perth Inner City Youth Service

9380 4660
22 Blencowe Street,
West Leederville
Mon, Wed & Fri 10am–1pm
Youth 15–25 years
[1](#) [7](#) [8](#) [11](#) [12](#) [13](#) [16](#)

Passages St Vinnies Street

9228 1478
143 Edward Street, Perth
Mon to Thu 9am–12pm
& 1–4pm
Fri 9am–1pm
[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) [11](#)
[12](#) [13](#) [14](#) [15](#) [16](#) [17](#) [18](#) [19](#)

St Patrick's Community Support Centre

9430 4159
12 Queen Victoria Street,
Fremantle
Mon to Fri 8am–3.30pm
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [13](#) [16](#)

The Shopfront

9371 9109
59 John Street, Bentley
Light lunch:
Mon to Fri 11am–1pm
Food hampers:
Mon to Thu 11am–1pm
Homeless Health Care:
Tue 11am to 1pm
[2](#) [7](#)

Accommodation Services

Department of Communities – Housing

Refer to map No. 7

9222 4666
605 Wellington Street,
Perth
Mon to Fri 9am–4pm
[5](#)

Homeless Accommodation Support

Uniting WA
Refer to map No. 3

9220 1288
5/5 Aberdeen Street,
East Perth
Mon to Fri 8.30am–4.30pm
[5](#)

The Beacon

The Salvation Army
Refer to map No. 10

9492 7101
9 Aberdeen St,
Northbridge
Assessment and intake:
Mon to Fri 8am–4pm
18+ years
[2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#) [15](#) [17](#)

Future Homes

St Bartholomew's
House
Refer to map No. 11

9323 5100
7 Lime Street, East Perth
Admissions:
Mon to Fri 8.30am–4.30pm
[4](#) [5](#)

Kensington Street Transitional Accommodation

St Bartholomew's
House
Refer to map No. 9

9323 5149
111 Kensington Street,
East Perth
Access & Intake:
Mon to Fri 9am–5pm
[5](#)

Yes! Housing

Anglicare WA

9263 2009
Mon to Fri 8.30am–4.30pm
Youth 15–25 years
[5](#)

Safe as Houses

Tenancy WA

6263 8556
Mon to Fri 8.30am–4.30pm
[3](#) [4](#) [5](#)

Transitional Support Service

The Salvation Army
Refer to map No. 5

9328 1600
3/333 William Street,
Northbridge
Mon to Fri 8.30am–4.30pm
Youth 15–25 years
[1](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#)

Tom Fisher House

St Vincent
de Paul Society
(referral only)

9227 1445
278 Beaufort Street,
Highgate
4.30pm–8.30am
[1](#) [5](#)

Ngulla Mia

Richmond Wellbeing
Refer to map No. 31

1800 742 466
96 Moore Street,
East Perth
Staffed 24/7
Referrals through North
Metropolitan Area Mental
Health Service
[1](#) [2](#) [4](#) [5](#)

Accommodation Services Outside of the Inner City

C.R.O.F.T. Inc.

9272 6111
833 Beaufort Street,
Inglewood
Mon to Fri 8am–4pm
[1](#) [5](#)

55 Central

9272 1333
55 Central Avenue,
Maylands
Admissions:
Mon to Fri 8am–4pm
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#)
[13](#) [16](#) [17](#) [18](#)

Fusion's Student Household Service

9335 1159
Mon to Fri 9am–5pm
Youth 15–24 years
[2](#) [3](#) [4](#) [5](#)

Household Network 9380 4660
Perth Inner City
Youth Services
Refer to map No.8
22 Blencowe Street,
West Leederville
Mon, Wed & Fri 10am–1pm
Youth 15–25 years
[1](#) [7](#) [8](#) [11](#) [12](#) [13](#) [16](#)

Foundation Housing 9422 0700
297 Vincent Street,
Leederville
Mon to Fri 8.30am–4.30pm
[5](#)

Women's Refuges (Families and Singles)

Harmony Place 9227 6616
Mon to Fri 9am–7pm
Sat 9am–5pm
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Orana House 9370 4544
24/7
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Kira House 0408 895 613
Mon to Fri 9am–5pm
Intake 24/7
Youth 14–18 years
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#) [18](#)

Starick House 6290 2816
0422 809 814
Tue to Fri 9am–5pm
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Stirling Women's Centre 9205 7375
Mon to Fri 7.30am–10pm
Sat, Sun, Pub Hols
12.30pm–9pm
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Patricia Giles Centre 9300 0340
24/7
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Nardine Wimmin's Refuge 9470 3628
Mon to Fri 8am–8pm
Sat & Sun 10am–4pm
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Byanda 9328 7284
The Salvation Army
24/7
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Koolkuna 9255 2202
Mon to Fri 8am–9.30am
Sat & Sun 9am–4.30pm
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Warrawee 9527 6872
Lucy Saw Centre
24/7
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

Women's Refuges (Singles)

Nunyara 9328 7284
The Salvation Army 24/7
[2](#)[3](#)[4](#)[5](#)[7](#)[10](#)[11](#)

Wyn Carr 9430 5756
24/7
[2](#)[3](#)[4](#)[5](#)[7](#)[10](#)[11](#)

Zonta House 1800 870 149
6556 2430
24/7
[1](#)

Graceville Women's Centre 9328 8529
24/7
The Salvation Army [1](#)[3](#)[4](#)[5](#)[7](#)[10](#)[18](#)

Food and Clothing Assistance

The Ruah Centre 33 Shenton Street,
Northbridge
Ruah Community Services Mon to Fri 8.30am–2pm
20+ years
[7](#)[19](#)
Refer to map No. 2

Tranby Centre 9220 1288
Unit 6/5 Aberdeen Street,
East Perth
Uniting WA Mon to Fri 7am–2.30pm
Refer to map No. 3 Sat 7am–12pm
Sun 12pm–5pm
[7](#)

Street Connect

0403 048 683
Office Hours:
Mon to Fri 9am–4pm
Street Connect Outreach:
1pm–3pm Yagan Square
Outreach with Street to Home: Tue 8am–11am
[7](#)

St Alban's Anglican Church

Refer to map No. 14

423 Beaufort Street,
Highgate
Food Assistance:
Mon to Fri 9am–4pm
Soup Kitchen:
Sat 4pm–6pm
[7](#)[11](#)[12](#)

Manna Inc

Refer to map No. 15

1300 626 624
Weld Square, Northbridge
Mon, Wed, Thu & Fri
1:30pm–2pm
Tue 12:30pm–1pm
[7](#)

Aflame Community Church

Refer to map No. 16

5 Aberdeen Street, Perth
Miracle Oasis Cafe:
Mon & Sat 5.30pm–6.15pm
[7](#)

Street Ministry

City Church of Christ
Refer to map No. 17

23/7 Aberdeen Street,
Perth
Sat 6pm
[7](#)

Moore Street Accredited Service Providers

Seeds of Hope	Tue & Fri 5pm–7pm 7 11 19
Sathya Sai	Tue & Thu 5pm–7pm 7
Perth Homelessness We Care	Tue 5pm–8pm 7 11
Orange Sky Laundry	Tue & Thu 5pm–8pm (For other locations please visit locations. orangesky.org.au) 12 18
One Voice Shower Bus	Tue & Thu 5pm–8pm Sun 8am–11am 11 12 18
Street Doctor	Tue & Thu 5pm–8pm 2
Hairdresser Sally	Every second Tuesday 5pm–8pm 12
Short Back & Sidewalks	First Thursday of every month 5pm–8pm 12
Family First People Helping People	First and third Wednesday of every month 5pm–8pm 7 11 19

Missionaries of Charity	Wed 5pm–7pm 7
Sikh Association	Thu 5pm–8pm 7 11
Street Friends Clothing	Thu 5pm–8pm 11 12
Food Run Perth	Fri 5pm–8pm 7
Perth Homeless Support Group	Tue 5pm–8pm Sun 8am–11am 7 11 19

Food Assistance Outside of the Inner City

St Patrick's Community Support Centre	9430 4159 12 Queen Victoria Street, Fremantle Mon, Tue, Thu & Fri 8am–3.30pm Wed 8.30am–1pm 7
Foodbank	9258 9277 23 Abbott Road, Perth Airport Mon to Fri 9am–3pm 7

Low Cost Meal Assistance

Govinda's Hare Krishna Restaurant 9227 1684
194 William Street,
Northbridge
Mon to Sat 11.30am–
7.30pm
[7](#)

Dreambuilders Care 0439 911 368
334–336 Great Eastern
Highway, Midland
Low cost supermarket:
Mon to Fri 9:30am–4pm
Community meals cafe:
Tue, Thu, Fri & Sun
6pm–7pm
[7](#)

Education / Recreation

On My Feet Walking Group:
Refer to map The Beacon Shelter
No. 21 Tue 7am–8am
Exercise Group:
Langley Park
Tue & Thu 6pm–7.15pm
onmyfeet.org.au
[3](#) [4](#) [17](#)

Centrelink and Official Documents

Registry of Births, Deaths and Marriages 1300 305 021
Westralia Square,
Level 10, 141 St Georges Terrace,
Perth
Mon to Fri 8.30am–4.30pm
[15](#)

Department of Human Services – Centrelink Tranby Centre
Mon 8.30am–11am
Refer to map No. 3
The Ruah Centre
Thu 8.30am–10.30am
Refer to map No. 2
Perth Children's Court
Fri 9am–11am
Passages Youth Engagement Hub
Fri 9.30am–1pm
Refer to map No. 1
[3](#) [10](#) [15](#)

Medical & Health Assistance

National Relay Service	Speak & Listen 1300 555 727 8am–6pm 2
Royal Perth Hospital <i>Refer to map No. 22</i>	9224 2244 197 Wellington Street, Perth 2
Sir Charles Gairdner Hospital <i>Refer to map No. 23</i>	6457 3333 Hospital Ave, Nedlands 2
Health Direct	1800 022 222 24/7 2
Derbarl Yerrigan Health Services <i>Refer to map No. 24</i>	9421 3888 156 Wittenoom Street, East Perth Mon to Fri 9am–5pm 2 3 4 6
Sexual Assault Resouce Centre (SARC)	6458 1828 or Free call 1800 199 888 24/7 2 4
Pregnancy Assistance <i>Refer to map No. 26</i>	9328 2929 195 Lord Street, East Perth Mon to Fri 10am–3pm 2 3 4 5 7 11 19

Dental Health WA
9313 0555
Mon to Fri 8.15am–4.30pm
[2](#)

The Deen Clinic
Hepatitis WA
Refer to map No. 41
9227 9800
134 Aberdeen Street,
Northbridge
Mon to Fri 9am–4:30pm
By appointment only
[2](#)[9](#)

Homeless Healthcare
Refer to map No. 25
6260 2092
Roving services:
Mon, Wed & Fri
7am–11:30am
[2](#)[3](#)

Sexual Health Quarters Clinic
Refer to map No. 27
9227 6177
Clinic:
70 Roe Street, Northbridge
Mon to Wed 9.30am–4pm
Thu 9.30am–8pm
Fri 9.30am–12pm
9228 3693
Counselling:
Mon 9am–6pm
Tue, Wed & Fri 9am–
4.30pm
Thu 8.15am–6pm
[2](#)[4](#)

WA Poisons Information Centre
13 11 26
24/7
[2](#)

Women's Health and Family Service

Refer to map No. 29

6330 5400
227 Newcastle Street,
Northbridge
Mon 9am–4.30pm
Tue 9am–7.30pm
(evenings by appointment)
Wed 9am–8pm
(evenings by appointment)
Thu 9am–4.30pm
Fri 9am–4.30pm

[2](#) [4](#) [6](#)

Men's Domestic Violence Helpline

9223 1199
1800 000 599
Helpline
24/7

[4](#)

Quitline

137 848
Mon to Fri 7am–8pm
Sat 12.30pm–3.30pm

[4](#)

Suicide Call Back Service

1300 659 467
Helpline
24/7

[4](#)

Medical & Health Assistance Outside of the Inner City

Health Clinic

St Patrick's Community
Support Centre

9430 4159
12 Queen Street,
Fremantle

[2](#)

Freo Street Doctor

Black Swan Health

9201 0044
Fremantle and surrounds

[2](#)

Women's Domestic Violence Helpline

9223 1188
1800 007 339
Helpline
24/7

[4](#)

Gambling Help Line

1800 858 858
24/7
9325 5133
Mon & Fri 9am–5pm
Tue to Thu 9am–8pm

[4](#)

Counselling

Kids Helpline

1800 551 800
Helpline 24/7

[4](#)

MensLine Australia

1300 789 978
Helpline 24/7

[4](#)

QLife (LGBTI)

1800 184 527
3pm–midnight

[4](#) [8](#)

The Samaritans Crisis Line

13 52 47
8am–8pm

[4](#)

Domestic Violence Advocacy Support (DVAS) Central 9227 5852
Mon 9am–5pm
Tue 9am–4:30pm
Wed 9am–5pm
Thu 9am–5pm
Fri 9am–1pm
[4](#) [8](#)

Inner City Community Mental Health Service 9224 1720
74 Murray Street, Perth
Mon to Fri 8.30am–4.30pm
[2](#) [4](#)

Drug and Alcohol Assistance

Alcohol and Drug Support Line 9442 5000
Helpline
24/7
[4](#) [9](#)

Meth Helpline 1800 874 878
Helpline
24/7
[4](#) [9](#)

Next Step Drug and Alcohol Services 9219 1919
32 Moore Street,
East Perth
Mon to Fri
8.30am–4.30pm
[2](#) [4](#) [9](#)

Parent and Family Drug Support 9442 5050
Helpline
24/7
[4](#) [9](#)

Needle Exchange 9325 8387
Peer Based Harm
Reduction WA
Refer to map No. 39
22/7 Aberdeen Street,
East Perth
Needle Exchange
Mon to Fri 10am–5pm
Sat & Sun 1pm–4pm
Health Clinic
Mon to Fri 10am–5pm
Sat & Sun 1pm–4pm
[2](#) [9](#)

Hepatitis WA 9227 9800
Refer to map No. 40
134 Aberdeen Street,
Northbridge
Mon to Fri 9am–5pm
[2](#) [9](#)

Bridge House 9227 8086
The Salvation Army
Refer to map No. 35
11–15 Wright Street,
Highgate
Sobering Up Centre: 18+
Intakes:
Mon to Fri 8am–4pm
**Intake to Low Medical
Detoxification Unit:**
Mon to Fri 8am–4pm
[1](#) [2](#) [3](#) [4](#) [9](#) [10](#)

Cyrenian House

Refer to map No. 36

9328 9200
318 Fitzgerald Street,
Northbridge
Mon & Thu 9am–9pm
Tue & Wed 9am–5pm
Fri 9am–4.30pm

4 9 10

Fresh Start Recovery Program

Australian Medical
Procedures Research
Foundation

Refer to map No. 37

9381 1333
65 Townshend Road,
Subiaco
Mon to Fri 9am–5pm

2 4 9 10

Palmerston Association

9328 7355
134 Palmerston Street,
Perth
Mon & Tue 9am–5pm
Wed & Thu 9am–8pm
Fri 8.30am–4.30pm

9

Advocacy

Daydawn Advocacy Centre

Refer to map No. 38

9218 8035
13/5 Aberdeen Street,
Perth
Mon to Thu
9.30am–1pm

4 6 8

Multicultural Women's Advocacy Service

9328 1200
Northbridge

1 2 3 4 9 10

Legal Services

Street Law Centre

1800 752 992
Tranby Centre
Fri 8.30am–10.30am

The Ruah Centre
Tue fortnightly
10am–12pm
Refer to map No. 2

Passages Youth
Engagement Hub
Wed fortnightly
10am–12am
Refer to map No. 1

14

Youth Legal Service

9202 1688
Ground Floor, Suite 3,
12 St George's Terrace,
Perth
Mon to Fri 9am–4pm

14

Welfare Rights & Advocacy Service

98 Edward Street, Perth
Mon to Fri 9am–5pm

14

Legal Aid WA

1300 650 579
Level 1, 32 St George's
Terrace, Perth
Mon to Fri 8.30am–4pm

14

Legal Services Outside of the Inner City

Patrick's Community Support Centre	12 Queen Victoria Street, Fremantle Tue fortnightly 9am–11am 14
Mental Health Law Centre	9328 8012 255 Hay Street, Subiaco 9am–4pm By appointment only 14

Employment

The Big Issue	9225 7792
The Big Issue <i>Refer to map No. 6</i>	249 Hay Street, East Perth Mon to Fri 8am–3pm 6

Aboriginal Services

Nyoongar Outreach Services	9228 4211 35 Gladstone Street, Perth Mon to Fri 8.30am–4:30pm Weekday patrols: 11am–7pm Weekend patrols: 8pm–4am
Indigenous Healing Service	9218 9477 176 Wittenoom Street, East Perth Mon to Fri 9am–5pm
Djinda Service	6164 0650 Relationships Australia WA Level 1, 156 Railway Parade, West Leederville Mon to Fri 9am–4:30pm
Wungening Aboriginal Corporation	9221 1411 211 Royal Street East Perth Mon to Fri 9am–4pm 2 3 4 6 8 9

Youth

Street Connect

Anglicare WA

0403 048 683

Office Hours:
Mon to Fri 9am–4pm

Street Connect
Outreach: 1pm–3pm
Yagan Square

Outreach with Street to
Home: Tue 8am–11am

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [15](#) [16](#)

YouthBeat

Mission Australia
Youth Service

1800 045 836

Case Management:
Mon to Fri
8.30am–4.30pm

Outreach Services:
Tue & Wed
8.30am–4.30pm
Thu 2pm–10pm
Fri 12pm–8pm

Youth at Risk Outreach:
Fri & Sat 9pm–5am

[3](#) [4](#) [7](#) [9](#) [10](#) [11](#) [12](#) [15](#) [17](#)

Passages Youth Engagement Hub

St Vincent de
Paul Society
Refer to map No. 1

9228 1478

143 Edward Street, Perth
Mon to Thu 9am–12pm
& 1pm–4pm
Fri 9am–1pm
Youth 12–25 years

[2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [13](#) [16](#)

Youth Accommodation Support Service

Mission Australia

9329 4480
9am–9pm 7 days
Youth 15–18

[5](#)

The Samaritans Youthline WA

1800 198 313
Helpline
24/7
[4](#)

Youthlink

Refer to map No. 30

9227 4300
223 James Street,
Northbridge
Mon 8.30am–4.30pm
(referrals accepted
12.30pm–4.30pm)
Youth 13–24 years
[4](#)

PILLAR

Perth Inner City
Youth Service

9380 4660
22 Blencowe Street,
West Leederville
Mon to Fri 9am–5pm
[2](#) [4](#) [10](#)

Drug and Alcohol Youth Services (DAYS)

Mission Australia
Refer to map No. 34

9222 6300
129 Hill Street, East
Perth
Mon to Fri
8.30am–4.30pm
Youth 12–21 years
[1](#) [2](#) [3](#) [4](#) [9](#) [7](#) [9](#) [10](#)

City of **Perth**

27 St Georges Terrace, Perth WA 6000

GPO Box C120, Perth WA 6839

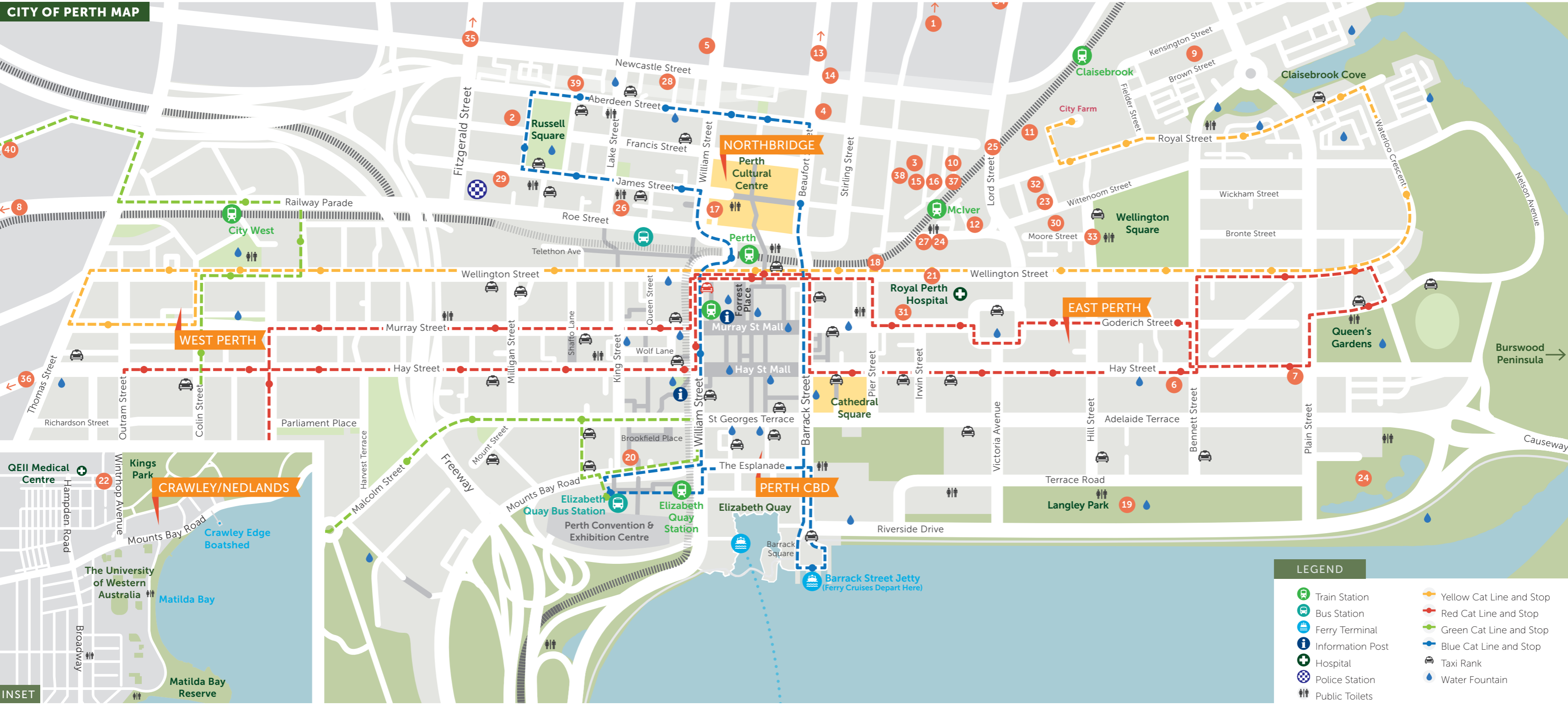
(08) 9461 3333 | perth.wa.gov.au

info@cityofperth.wa.gov.au

This publication is available in other
formats and languages on request.



CITY OF PERTH MAP



LEGEND

	Train Station		Yellow Cat Line and Stop
	Bus Station		Red Cat Line and Stop
	Ferry Terminal		Green Cat Line and Stop
	Information Post		Blue Cat Line and Stop
	Hospital		Taxi Rank
	Police Station		Water Fountain
	Public Toilets		

INSET

HOMELESS SERVICES

- 1 Passages Youth Engagement Hub** 9228 1478
143 Edward Street, Perth
Mon to Thu 9am–12pm & 1pm–4pm & Fri 9am–1pm
Youth 12–25 years
[1](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 2 The Ruah Centre** 9328 7682
33 Shenton Street, Northbridge
Mon to Fri 8.30am–12.30pm
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[14](#)[16](#)
- 3 Tranby Centre** 9220 1200
Unit 6/5 Aberdeen Street, East Perth
Everyday 7am–7pm
18+ years
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 4 Hope Inc.** 9427 4013
142–146 Beaufort St, Northbridge
10am–12pm
[7](#)[11](#)[12](#)[16](#)
- 5 The Salvation Army Doorways Program** 9260 9599
333 William Street, Northbridge
Mon to Fri 9am–4pm
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 6 The Big Issue** 9225 7792
249 Hay Street, East Perth
Mon to Fri 8am–3pm
[13](#)
- 7 Department of Communities – Housing** 9222 4666
99 Plain Street, East Perth
Mon to Fri 9am–4pm
[5](#)
- 8 Perth Inner City Youth Services** 9388 2791
22 Blencowe Street, West Leederville
Mon to Fri 9am–5pm
Youth 16–25 years
[1](#)[3](#)[4](#)[5](#)[10](#)

- 9 Kensington St Accomodation** 9323 5149
111 Kensington St, East Perth
Admissions: Mon to Fri 9am–5pm
[5](#)
- 10 The Beacon** 9492 7101
9 Aberdeen St, Northbridge
Assessment and intake: Mon to Fri 8am–4pm
24/7 · 18+ years
[2](#)[3](#)[4](#)[7](#)[9](#)[10](#)[11](#)[12](#)[15](#)[17](#)
- 11 St Bartholomew’s House** 9323 5100
7 Lime Street, East Perth
Admissions: 8am–5pm daily
[5](#)[10](#)
- 12 Moore Street Hub** Food, Health, hygiene services
Mon to Fri 5–8pm
Sun 8-11am
[2](#)[7](#)[11](#)[12](#)[18](#)[19](#)
- 13 Red Cross Soup Patrol** Corner Wellington & Pier Street:
7.15pm–7.30pm
Red Cross HQ: 7.30pm–7.45pm
Moore Street Hub: Mon & Wed 5.30–6.30pm
[7](#)
- 14 St Alban’s Anglican Church** 423 Beaufort Street, Highgate
Food assistance: Mon to Fri 9am–4pm
Soup Kitchen: Sat 5pm–6pm
[7](#)[12](#)
- 15 Manna Inc** 1300 626 624
Weld Square, Northbridge
Mon, Wed, Thu & Fri 1:30pm–2pm
Tue 12:30pm–1pm
[7](#)
- 16 Aflame Community Church** 5 Aberdeen Street, Perth
Food assistance: Sat
[7](#)
- 17 City Church of Christ** 23/7 Aberdeen Street, Perth
Sat 6pm
[7](#)

- 18 Govinda’s Hare Krishna Restaurant** 9227 1684
194 William Street, Northbridge
Mon to Sat 11.30am–7.30pm
[7](#)
- 19 Orange Sky Laundry** 9376 9200
Accredited Services Site (Moore Street, Perth)
Tue & Thu 5pm–8pm
[2](#)[3](#)
- 20 On My Feet** Langley Park playground, Perth
Wed 6pm–7:15pm
[13](#)[17](#)
- 21 Registry of Births, Deaths and Marriages** 1300 305 021
Westralia Square, Level 10, 141 St Georges Terrace, Perth
Mon to Fri 8.30am–4.30pm
[15](#)
- 22 Royal Perth Hospital** 9224 2244
197 Wellington Street, Perth
[2](#)
- 23 Sir Charles Gairdner Hospital** 6457 3333
Hospital Avenue, Nedlands
[2](#)
- 24 Derbarl Yerrigan Health Services** 9421 3888
156 Wittenoom Street, East Perth
Mon to Fri 8.30am–7pm
Sat 9am–12.30pm
[2](#)[3](#)[4](#)[6](#)
- 25 Homeless Healthcare** 6260 2092
Roving services: Mon, Wed & Fri 7am–11:30am
[2](#)[3](#)
- 26 Pregnancy Assistance** 9328 2929
195 Lord Street, East Perth
Mon to Fri 10am–3pm
[2](#)
- 27 Sexual Health Quarters Clinic** 9227 6177
70 Roe Street, Northbridge
Mon to Wed 9.30am–4pm
Thu 9.30am–8pm
Fri 9.30am–12pm
[2](#)

- 28 Street Doctor 360 Health + Community** 9376 9200
Accredited Services Site (Moore Street, Perth)
Tue & Thu 5pm–8pm
[2](#)[3](#)
- 29 Women’s Health and Family Service** 6330 5400
227 Newcastle Street, Northbridge
9am–4.30pm
[2](#)
- 30 Youthlink** 9227 4300
223 James Street, Northbridge
Mon 8.30am–4.30pm (referrals accepted 12.30pm–4.30pm)
Youth 13–24 years
[4](#)
- 31 Ngulla Mia** 1800 742 466
96 Moore Street, East Perth
Staffed 24/7
Referrals through North Metropolitan Area Mental Health Service
[1](#)[2](#)[4](#)[5](#)
- 32 Inner City Community Mental Health Service** 9224 1720
70 Murray Street, Perth
Mon to Fri 8.30am–5pm
[2](#)[4](#)
- 33 Wungening Aboriginal Corporation** 9221 1411
211 Royal Street, East Perth
Mon to Fri 8am–4pm
[2](#)[3](#)[4](#)[6](#)[8](#)[9](#)
- 34 Drug and Alcohol Youth Services (DAYS)** 9222 6300
129 Hill Street, East Perth
Mon to Fri 8.30am–4.30pm
Youth 12–19 years
[1](#)[2](#)[3](#)[4](#)[9](#)[10](#)
- 35 The Salvation Army Bridge Program** 9227 8086
11–15 Wright Street, Highgate
24/7 Sobering Up Shelter
Intakes: Mon to Fri 8am–4pm
[1](#)[2](#)[3](#)[4](#)[9](#)[10](#)

- 36 Cyrenian House** 9328 9200
318 Fitzgerald Street, Northbridge
Mon 9am–1pm
Tue & Thu 5.30pm–8.30pm
Sat 9am–12pm
[3](#)[4](#)[9](#)
- 37 Fresh Start Recovery Program** 9381 1333
65 Townshend Road, Subiaco
Mon to Fri 9am–5pm
[4](#)[9](#)
- 38 Daydawn Advocacy Centre** 9218 8035
9/5 Aberdeen Street, Perth
Mon to Thu 9.30am–1.30pm
[4](#)[8](#)
- 39 Peer Based Harm Reduction WA Needle Exchange** 9325 8387
22/7 Aberdeen Street, East Perth
Mon to Fri 10am–5pm
Thu 10am–8pm
Sat & Sun 1pm–4pm
[9](#)[11](#)
- 40 Hepatitis WA** 9227 9800
134 Aberdeen Street, Northbrridge
Mon to Fri 9am–5pm
[2](#)[9](#)[10](#)

KEY

- | | |
|--|--|
| 1 Crisis Assistance | 10 Case Management |
| 2 Medical & Health Assistance | 11 Donations |
| 3 Outreach & Referral Pathways | 12 Laundry/Shower |
| 4 Counselling | 13 Employment |
| 5 Accommodation Assistance | 14 Legal Aid |
| 6 Aboriginal Services | 15 Documentation/ Identification Support |
| 7 Food Assistance | 16 Phone Charging Port |
| 8 Advocacy | 17 Recreation |
| 9 Drug & Alcohol Assistance | 18 Social Outreach |
| | 19 Clothing Support |